

DEPARTMENT OF TOURISM AND HOSPITALITY
MANAGEMENT

ANNUAL REPORT -2025-2026

2025

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Syllabus Revision B.voc Tourism and Hospitality Management

The syllabus revision of the **B.Voc Tourism and Hospitality Management programme** was conducted on **16/05/2025** at **Sree Sankara vidya Peetom College, Vayanchirangara** with the objective of updating and restructuring the curriculum in accordance with recent developments, industry requirements, and academic standards in the field of tourism and hospitality management.

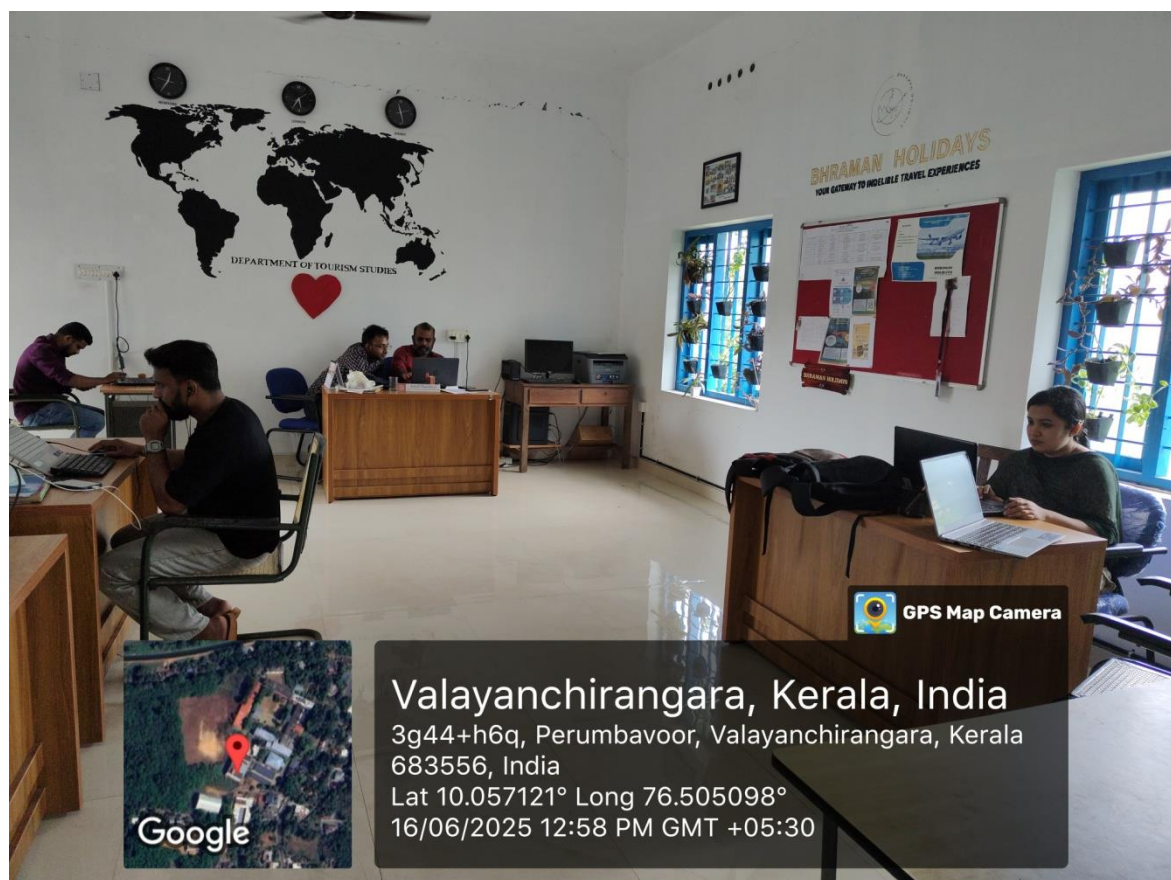
The revision process was carried out with the active participation of subject experts, academicians, and faculty members from the tourism and hospitality discipline. The existing syllabus was reviewed in detail, and necessary modifications were suggested to improve the academic quality, practical relevance, and industry orientation of the programme.

Mr. Dinu Dennis was appointed as one of the subject experts for the syllabus revision committee. He contributed his academic expertise and professional experience in reviewing various subjects and content areas of the B.Voc Tourism and Hospitality Management programme.

The **faculty members of the Department of Tourism, St. Paul's College, Kalamassery**, also actively contributed to the syllabus revision process. Their valuable inputs, suggestions, and academic perspectives helped in revising and developing the subjects, ensuring that the curriculum meets current tourism industry standards and provides better learning outcomes for students.

Outcome of the Revision

The syllabus revision resulted in the development of a more updated, comprehensive, and industry-focused curriculum for the **B.Voc Tourism and Hospitality Management programme**. The collective contributions of subject experts and faculty members supported the improvement of academic standards and ensured better opportunities for students in the tourism and hospitality sector.



Session on Importance of Grooming in Hospitality and Tourism Industry

Date: 19 September 2025

Venue: Baccinelli Hall

Faculty Coordinator: Mr. Dinu Dennis

Resource Person: Ms. Neema Jose

Designation: Senior HR, Strada Global, Cochin InfoPark

An Industrial Interaction session on the topic “**Importance of Grooming in Hospitality and Tourism Industry**” was organized for students to provide practical insights into professional grooming standards and their significance in the hospitality and tourism sector. The session aimed to bridge the gap between academic learning and industry expectations by exposing students to real-world professional practices.

The programme was coordinated by **Mr. Dinu Dennis** and conducted at **Baccinelli Hall on 19 September 2025**. The session was led by **Ms. Neema Jose, Senior HR, Strada Global, Cochin InfoPark**, who shared her valuable experiences and industry perspectives with the participants.

Objectives of the Session

- To create awareness among students about the importance of personal and professional grooming.
- To understand the role of grooming in building a positive image in the hospitality and tourism industry.
- To introduce students to industry expectations regarding appearance, communication, and workplace behaviour.
- To develop confidence and professional etiquette among future tourism and hospitality professionals.

Session Highlights

Ms. Neema Jose explained that grooming is an essential element in the hospitality and tourism industry, where employees directly interact with guests and customers. She emphasized that a professional appearance creates the first impression and reflects the quality standards of an organization.

The resource person discussed various aspects of grooming, including:

- **Personal Hygiene:** Importance of cleanliness, neat appearance, and maintaining professional standards.
- **Dress Code and Professional Appearance:** Selection of appropriate attire and maintaining a corporate image.
- **Communication Skills:** Importance of verbal and non-verbal communication in guest interaction.
- **Body Language and Confidence:** Understanding how posture, gestures, and behaviour influence professional relationships.
- **Workplace Etiquette:** Professional manners, punctuality, teamwork, and customer-focused attitude.

The session also highlighted that grooming is not limited to physical appearance but includes personality development, attitude, confidence, and professional behaviour. Students were encouraged to develop these qualities to succeed in the competitive hospitality and tourism industry.

Interaction with Students

The session included an interactive discussion where students actively participated and clarified their doubts regarding career opportunities, industry requirements, and professional skills. The resource person shared practical examples from the corporate environment, helping students understand the expectations of employers in the hospitality and tourism sector.

Outcome of the Programme

The Industrial Interaction successfully enhanced students' awareness of the importance of grooming and professionalism in their future careers. Students gained valuable knowledge about industry practices and understood the need to develop a positive personality along with technical skills.

The session was highly informative and contributed to improving students' confidence, employability skills, and readiness to face professional challenges in the hospitality and tourism industry.



ST. PAUL'S COLLEGE KALAMASSERY
DEPARTMENT OF TOURISM & HOSPITALITY MANAGEMENT
Organizes an
INDUSTRIAL INTERACTION
IMPORTANCE OF GROOMING IN HOSPITALITY AND TOURISM INDUSTRY

NEEMA JOSE
Senior HR
Strada Global, Infopark Kochi

FRIDAY, 19 SEPTEMBER 2025

BACCINELLI HALL 12.30 PM
Mr. Dinu Dennis
Faculty Coordinator



Ernakulam, Kerala, India

382h+xf5, Hmt Colony, P.o, Kalamassery, Ernakulam, Kerala 683503, India
Lat 10.052355° Long 76.328509°
19/09/2025 12:46 PM GMT +05:30



Google

GPS Map Camera

Ernakulam, Kerala, India

382h+xf5, Hmt Colony, P.o, Kalamassery, Ernakulam, Kerala
683503, India

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19/09/2025 12:46 PM GMT +05:30

National Seminar on “Key Managerial Skills for the Tourism and Hospitality Industry”

Programme Coordinator: Mr. Dinu Dennis

Resource Person: Dr. Geethu Anna Mathew

Designation: Assistant Professor, Department of Management Studies, Christu Jayathi Deemed to be University, Bengaluru

The Department of Tourism organized a National Seminar on the topic “**Key Managerial Skills for the Tourism and Hospitality Industry**” to provide students and participants with insights into the essential managerial competencies required for successful careers in the rapidly evolving tourism and hospitality sector.

The programme was coordinated by **Mr. Dinu Dennis**, Department of Tourism. The seminar focused on developing professional skills, leadership qualities, decision-making abilities, and management practices that are crucial for the effective functioning of tourism and hospitality organizations.

Objectives of the Seminar

- To create awareness about the importance of managerial skills in the tourism and hospitality industry.
- To enhance students’ understanding of leadership, communication, and problem-solving skills.
- To familiarize participants with current management practices followed in the industry.
- To improve career readiness among tourism and hospitality students.

Session Details

The session was handled by **Dr. Geethu Anna Mathew, Assistant Professor, Department of Management Studies, Christu Jayathi Deemed to be University (Bengaluru)**. She delivered an informative and engaging presentation on various managerial skills required in the tourism and hospitality sector.

The resource person highlighted the importance of effective communication, teamwork, customer relationship management, strategic planning, leadership, adaptability, and decision-making skills. She also discussed the challenges faced by managers in the hospitality industry and explained how professional skills help in achieving organizational goals.

Outcome of the Seminar

The seminar provided valuable knowledge and practical understanding of managerial skills among students and participants. It motivated students to develop professional competencies and prepared them to meet the expectations of the tourism and hospitality industry.

The programme concluded with an interactive session where participants clarified their doubts and shared their perspectives regarding career opportunities and management practices in tourism and hospitality.



ST. PAUL'S, COLLEGE KALAMASSERY

**DEPARTMENT OF TOURISM & HOSPITALITY MANAGEMENT
organizes a**

NATIONAL SEMINAR

ON

**"KEY MANAGERIAL SKILLS FOR THE
TOURISM AND HOSPITALITY INDUSTRY" ...**



**DR. GEETHU ANNA
MATHEW**

**ASSISTANT PROFESSOR
SCHOOL OF BUSINESS AND MANAGEMENT
KRISTU JAYANTI (DEEMED TO BE UNIVERSITY, BENGALURU)**

- **VENUE : ACOUSTIC THEATRE**
- **DATE : 29/09/2025**
- **TIME : 12.30 PM**

**MR. DINU DENNIS
FACULTY CO- ORDINATOR**



World Tourism Day Celebration & Department Association Inauguration – “HIWAGA”

Organized by: Department of Tourism and Hospitality Management

St. Paul’s College, Kalamassery

Programme Coordinators: Mr. Dinu Dennis & Ms. Sruthy M

Date: 26/09/2025

Venue: Malabar Auditorium

Time: 12:00 PM

The Department of Tourism and Hospitality Management, St. Paul’s College, Kalamassery organized a celebration programme in connection with **World Tourism Day** along with the **inauguration of the Department Association – “HIWAGA”** on 26th September 2025 at Malabar Auditorium. The programme aimed to highlight the importance of tourism, create awareness among students about the opportunities and developments in the tourism sector, and encourage student participation through the newly formed department association.

The programme was coordinated by **Mr. Dinu Dennis and Ms. Sruthy M** with active participation from faculty members and students of the Department of Tourism and Hospitality Management.

Objectives of the Programme

- To celebrate World Tourism Day and spread awareness about the significance of tourism worldwide.
- To provide students with insights into tourism opportunities and industry trends.
- To promote leadership, teamwork, and creativity among students through the department association.
- To strengthen the connection between academic learning and the tourism industry.

Inaugural Session

The programme was inaugurated in the presence of distinguished guests from the Department of Tourism, Government of Kerala.

Chief Guests:

- **Mr. Hareesh S**
District Responsible Tourism Coordinator,
Department of Tourism, Government of Kerala
- **Ms. Jositha Saji**
Assistant Tourism Information Officer,
Department of Tourism, Government of Kerala

The dignitaries addressed the gathering and shared valuable information regarding responsible tourism, tourism development initiatives, career opportunities, and the importance of skilled professionals in the tourism and hospitality industry.

Department Association Inauguration – “HIWAGA”

The inauguration of the Department Association “**HIWAGA**” marked an important milestone for the Department of Tourism and Hospitality Management. The association aims to provide a platform for students to develop their organizational skills, leadership qualities, communication abilities, and professional competencies through various academic and co-curricular activities.

The association will support students in conducting seminars, workshops, tourism-related events, and industry-oriented programmes.

Participation and Activities

Students from the Department actively participated in the event. The programme included the presence of students, faculty members, and invited guests. The gathering reflected the enthusiasm and commitment of the department towards creating industry-ready tourism professionals.

Outcome of the Programme

The programme successfully created awareness about the importance of tourism and the role of young professionals in the tourism sector. The inauguration of HIWAGA encouraged students to engage in innovative activities and develop essential skills required for the tourism and hospitality industry.



ST. PAUL'S, COLLEGE KALAMASSERY



DEPARTMENT OF TOURISM AND HOSPITALITY MANAGEMENT

CELEBRATE

HAPPY WORLD

TOURISM DAY

&

DEPARTMENT ASSOCIATION INAUGURATION



HIWAGA



CHIEF GUEST

MR. HAREESH S

**DISTRICT RESPONSIBLE TOURISM CO- ORDINATOR
DEPARTMENT OF TOURISM
GOVERNMENT OF KERALA**

CHIEF GUEST

MS. JOSITHA SAJI

**ASST. TOURISM INFORMATION OFFICER
DEPARTMENT OF TOURISM
GOVERNMENT OF KERALA**

VENUE: MALABAR AUDITORIUM

DATE : 26/09/2025

TIME : 12.00 PM

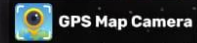




Kochi, Kerala, India

383h+cvr, Hidayath Nagar, North Kalamassery, Kalamassery, Kochi, Kerala
683503, India

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26/09/2025 12:34 PM GMT +05:30





Kochi, Kerala, India

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683503, India

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26/09/2025 12:29 PM GMT +05:30



STUDENTS ACADEMIC ACHIEVEMENTS

M.G. University Rank Achievement

B.Voc Tourism and Hospitality Management – 2022–25 Batch

Introduction

The Department of **B.Voc Tourism and Hospitality Management, St. Paul's College, Kalamassery** proudly celebrated the outstanding academic achievement of its students who secured **Mahatma Gandhi University (M.G. University) ranks** in the **2022–25 Batch**.

This achievement reflects the dedication, hard work, and academic excellence of the students, along with the continuous guidance and support provided by the faculty members of the department.

M.G. University Rank Holders

The following students brought laurels to the department by securing university ranks:

1. **Nekha Krishna** – I Rank
2. **Navya Vinod** – II Rank
3. **Fathima Saadiya K** – IV Rank
4. **Ahalya Surendran** – V Rank
5. **Rinsha P A** – VII Rank
6. **Aparna S** – VIII Rank
7. **Krishnamrita R** – IX Rank
8. **Marwan Mohammed** – X Rank

Academic Excellence and Contribution

The success of these students highlights the quality of education, effective teaching practices, and industry-oriented learning approach followed by the Department of Tourism and Hospitality Management. The department focuses on developing students' professional skills, practical knowledge, and academic competence to prepare them for the tourism and hospitality industry.

St Paul's College Kalamassery



BVOC TOURISM AND HOSPITALITY MANAGEMENT



Nekha Krishna



Navya Vinod



Fathima Saadiya K



Ahalya Surendran



Rinsha P A



Aparna S



Krishnamrita R



Marwan Mohammed

**Congratulations to
M G University Rank Holders
2022-25 Batch**

ADD ON DIPLOMA IN AIRPORT MANAGEMENT AND GROUND HANDLING

The Department of Tourism and Hospitality Management, St. Paul's College, Kalamassery, successfully conducted a **Six-Month Diploma Programme in Airport Management and Ground Handling** under the **Youth Employability Skill Training Programme (National Youth Programme)**.

The programme was conducted with accreditation and affiliation from recognized skill development bodies, focusing on providing students with industry-oriented training in the field of aviation and airport operations. The course aimed to enhance employability skills and equip students with essential knowledge related to airport management, passenger handling, ground operations, aviation services, safety procedures, and professional practices in the aviation industry.

A total of **17 students from the B.Voc Tourism and Hospitality Management programme** successfully completed the diploma course and received certification. The students successfully passed the final examination conducted as part of the programme.



Memorandum of Understanding (MoU) Signed with Speed Wings Academy for On-the-Job Training

The Department of Tourism and Hospitality Management, St. Paul's College, Kalamassery, signed a **Memorandum of Understanding (MoU) with Speed Wings Academy** to provide **On-the-Job Training (OJT) opportunities** for students of the department.

The collaboration aims to bridge the gap between academic learning and industry requirements by providing students with practical exposure and hands-on training in the aviation, tourism, and hospitality sectors. Through this MoU, students will get opportunities to enhance their professional skills, understand industry practices, and gain valuable workplace experience.

The On-the-Job Training programme will help students develop essential competencies in areas such as airport operations, customer service, passenger handling, communication skills, and professional work ethics. This initiative supports the department's commitment towards skill-based education, industry interaction, and improving employability among students.



